

DMV AT THE SHOPS AT GEORGETOWN PARK

FREQUENTLY ASKED QUESTIONS

WHAT ARE THE HOURS OF OPERATION?

The Customer Service Center at The Shops at Georgetown Park, located at 3222 M Street, NW, will be open Monday - Friday, 10:00 am - 6:00 pm and Saturday, 10:00 am - 4:00 pm.

WHAT SERVICES WILL BE PROVIDED?

Driver's license renewal, registration renewal, residential parking permit issuance, and driver records.

WHERE EXACTLY IS DMV LOCATED IN THE MALL?

The DMV Service Center is located on the lower level of the mall. The concierge has maps to assist you.

IS THE LOCATION METRO ACCESSIBLE?

YES. *The Georgetown Shuttle Service offers services from the Rosslyn, Foggy Bottom-GWU, and Dupont Circle metro stations. The shuttle runs every ten minutes, Monday through Thursday from 7:00 am to midnight, Friday from 7:00 am to 2:00 am and Saturday from 8:00 am to 2:00 am. The cost is \$.50 cents (\$.25 cents with a Metrorail transfer).*

IS PARKING AVAILABLE?

YES. *The concierge will gladly validate your parking with a \$10.00 retail purchase, however, The Shops at Georgetown Park cannot validate parking for DMV transactions.*

HOW CAN I PAY FOR MY SERVICES?

DMV accepts all forms of payment. For faster service, we strongly encourage MasterCard, Visa, checks, and money orders. (We do not accept American Express or Discover).

WHAT IF I HAVE ADDITIONAL QUESTIONS?

Please call 202-727-5000 or visit us on-line at www.dmv.dc.gov